

# Quality

# Policy

## **Commitment.**

The management team of MK Construction Services Pty Ltd and all its employees are committed to

- supplying a quality product, service and stated quality objectives.
- Complying with requirements to continually implement, review and improve the effectiveness of their quality management system

## **Goals & Objectives.**

MK Construction Services goal is to establish and maintain an appropriate quality system that compliments the business.

This shall be achieved through:

- Complying with statutory obligations, standards, specifications and codes of practice relevant to quality management
- Maintaining, monitoring, reviewing, auditing and continually improving their Quality Management System and associated documents aligning to AS/NZS ISO 9001-2000 Quality Management Systems.
- Encouraging further educating and training of subcontractors, management, and direct employees in order to continually improve the skills and knowledge of our people.
- Employing suitably qualified, skilled, and experienced local people and supporting local business where possible.
- Monitoring and evaluating the quality performance of subcontractors and suppliers
- Identifying all non-conformances and taking action to prevent reoccurrence

## **Responsibilities.**

MK Construction Services Pty Ltd recognises that management has the overall responsibility to implement quality procedures and processes. These responsibilities include;

- Ensuring client requirements are met with the aim of enhancing client satisfaction
- Actively contributing to the annual systems review process
- Attendance to the quarterly business management review meetings.

Employees (including subcontractors) will ensure that they are familiar with the stated objectives and responsibilities and actively participate in continuous improvement of the business when asked of them.

## **Consultation.**

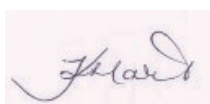
MK Construction Services Pty Ltd has total commitment to encouraging consultation and cooperation between management and employees. This consultation will formally involve ALL members directly concerned with any specific workplace change.

All operating systems of MK Construction Services Pty Ltd shall be reviewed annually and MK Construction Services welcomes and solicits feedback so that future processes reflect improvements, based on organisational experience and lessons learned.

## **Authorisation.**



Matthew Hart, Operations Manager



Kristy Hart, General Manager

**mk** construction  
services